

Monthly Newsletter

November 2020



"POC Water"

P.O. Box 375/ 39 Denman Dr
Port O' Connor, Texas 77982
Phone: (361) 983-2652

Meet our District Manager

Oscar Pena came to POCID as District Manager in July of 2019. During the past year he has been working diligently to get caught up with the daily activities in POCID's system by installing new water and sewer connections, responding to customer calls, to optimize the water and wastewater facilities to protect the public health and increase efficiency.

Oscar has come to POCID with many years of experience in Leadership and public utility experience. Oscar has a Class B Wastewater Treatment License from TCEQ. He retired from the City of Port Lavaca where he was Utility Operator for 6 years before moving up to be the Superintendent/Director of Utilities for the City of Port Lavaca for 19 years. The last 2 years at the City of Port Lavaca Oscar was serving as the Director of Public Works. He retired from the City of Port Lavaca in 2018 after 27 years of employment.

Oscar also served in the US Army for 10 years before his employment with the City of Port Lavaca. His years of service give him many years of experience in leadership and how to handle any situations.

In his free time, he enjoys riding his Harley and spending time with his family.

Feel free to stop by and meet Oscar at the POCID Office during regular business hours.



Important Dates:

**POC Water Board Meetings
are held on the second
Thursday of each month @
1pm**

*November 17th * December 10th*

Roll off Trash Bin

**First Saturday of each
month behind the POCID
Office from 8am -2pm or
UNTIL FULL**

*November 7 * December 5*

Billing

***Bills are mailed by the 1st
of each month and are due
on 20th of every month
and a late fee will be accessed
on the 21st unless that falls
on a weekend and then it
will be due the following
Monday.***

Payment Methods:

*Credit Card*Mail*Automatic
Bank Draft*Automatic Credit Card
Draft*In Person*Payment Drop
Box* Bill Pay through your
Financial Institute*

**Thank You
Maria Denney
for your service on
the POCID Board!**



"IT'S A NEW DESIGN TO SAVE WATER."

Contact Us

POC Water

39 Denman DR

PO Box 375

Port O'Connor, Texas 77982

361-983-2652

pocmud@tisd.net

<https://www.pocid.org/>

<https://www.facebook.com/POCIDofficial/>

Vision Statement

POCID is a proactive organization making a positive impact on the community while implementing best management practices to promote sustainable success.

Mission Statement

To proactively and efficiently manage the affairs of the District for the benefit of its customers, protect the health of the community, produce safe drinking water in adequate quantities, offer competitive rates, assure financial stability, and practice excellence in customer service.



R & A Road Boring LLC has begun the Water Line Improvements Project designed to loop water lines throughout the district. When complete, this project will eliminate numerous dead-ends in our water system.

PROJECT UPDATES

2016 Texas Water Development Board Project Updates A change order has been approved to the Vacuum Sewage Collection System Project. This will allow for the extensions of sewer service to areas that currently have no sewer service. R & A Road Boring LLC out of Houston is currently working on the Phase II Water System Improvements Project. This project will install approximately 16,700 feet of new 6-inch water line and nine fire hydrants. When complete it will also loop several water lines that are currently dead ends. Additional water lines may be installed by change order. Future water and/or sewer projects are being considered to further enhance and improve the water supply and distribution system and the sewage collection system.

2020 Texas Water Development Board Project Updates The plans for the new water wells and the connecting water lines are nearing completion as are the plans for a new raw water ground storage tank to be constructed at the Denman Road plant. Design of the reverse osmosis treatment facility is progressing. Upon completion of all of the environmental and permitting for the projects in the first quarter of 2021, and pending TCEQ timely approval, construction of the projects should begin in mid-2021.

Happy Thanksgiving from POC Water!



**POC Water Office
will be closed
Thursday,
November 26th and
Friday, November
27th to celebrate
Thanksgiving with
our families.**

**If you have an EMERGENCY please call 361-983-2652
and the answering service will send someone out.**

WHAT IS A CUSTOMER SERVICE INSPECTION (CSI)?

A customer service inspection is an examination of the private water distribution facility for the purpose of providing or denying water service. The inspection is limited to the identification and prevention of cross-connections, potential contaminant hazards, and illegal lead materials. Customer service inspections are completed before providing continuous water service to new construction, on any existing service where there is reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to private water distribution facilities. (TCEQ). This is regulated by the state.

The District will not provide services until a Customer Service Inspection Certificate, in the form included in the Application Packet, is completed and on file in the District Office. Copies of properly completed certificates shall remain on file for ten years and are subject to TCEQ review. If a customer fails to provide the district a properly completed certificate, water service to the customer will not be commenced, and if already commenced, will be terminated. Service will not be restored until the required certificate is provided. If an unacceptable plumbing practice is discovered, a certificate confirming the correction of the unacceptable plumbing practice must be filed with the District before service will be commenced.

WHEN IS A CUSTOMER SERVICE INSPECTION (CSI) REQUIRED?

An inspection *must* occur in the following situations:

- When there is new construction.
- When there is a material improvement, correction, or addition to the private water distribution system (defined as plumbing work that requires a permit and involves a major modification to the private water distribution system). The *private water system* refers to the facilities on the owner's side of the meter. For areas where no permitting system is in place, examples of modifications that require a customer service inspection include remodeling or expansion of household plumbing or water-using devices, customer request for installation of a larger meter, drilling of a private well, or installation of a rainwater harvesting system.
- When the water supplier believes that a cross connection or other potential contamination hazard exists. In such a case, the water supplier must provide written justification to the customer for requiring an inspection by specifically identifying the threat that is believed to exist.

WHO CAN PERFORM A CUSTOMER SERVICE INSPECTION (CSI)?

A person licensed by the Texas Commission of Environmental Quality who has met the following criteria:

- A minimum of high school diploma or GED
- Two years of experience in the industry
- Completed a twenty-hour training course
- Pass the TCEQ licensing exam
- Keep current with 16 hours of continuing education requirements (CE) for renewal

HOW LONG DOES A CUSTOMER SERVICE INSPECTION (CSI) TAKE?

15 – 20 Minutes

HOW MUCH DOES THIS COST?

\$50 – That is paid for when you open your account

WHAT ARE THEY LOOKING FOR?

- The inspector will need access to the outside of the property to look for cross-connections
- The inspector will need to access the interior of the residence to look at all the plumbing including under sinks, behind toilets, behind the washing machine and the hot water heater for any evidence of lead or lead soldering.

HOW IS THE REPORTING TAKEN CARE OF?

The report is sent directly to POCID will keep pictures and reports on file for 10 years. A copy of the Customer Service Inspection Certificate will also be mailed to the customer.

HOW DO I SCHEDULE A CUSTOMER SERVICE INSPECTION (CSI)?

Call us @: 361-983-2652

Email us @: pocmud@tisd.net

Stop by the POCID District Office @: 39 Denman DR, Port O'Connor, TX 77982

Friendly Reminders

Check out our
Website @

www.pocid.org

* Sign up for Alerts

* Pay your bill

* Applications/Forms

* Sign up for Auto Draft

* Current Projects

* Agendas/Minutes

* Updates

* Sign up for paperless
billing

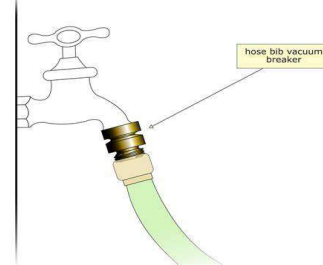
Customer Service Valve

Remember to install a customer service valve on your side of the meter. Please turn your customer service valve off if you live out of town to keep any water leaks turning into a disaster. Turning on/off the POCID meter is against District Policy.



We are scheduling appointments for Customer Service Inspections (CSI) to be in compliance with the state. This is to make sure you don't have any

lead pipes or cross connections. Make sure you have hose bib vacuum breakers on all your outside faucets!



Please post your correct 911 address on your house. This is not just to help POCID but if you need EMS, fire or any other Emergency Care.

Thank you for your assistance with this.



Please come out and vote!

"POC Water"

Board of Directors Election

Early Voting starts Oct 13th

General Election:

November 3, 2020



Candidates

1. Emmy McDonough
2. Ed Hall
3. John "Red" Childress
4. David Randolph
5. Steve Baczewski
6. Nathan T. O'Neill

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**Get the
DROP**